

# Chargeback Credit Memo Request Form

Date: 6/11/2020 Chargeback Case #: CB2000653

Credit Memo Amount: \$367.61

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 31589079SC 31188487SC- 31412043SC Cust. PO #: \_\_\_\_\_

Check #: 118899395 119015293 Invoice #: \_\_\_\_\_

AR Ref #: 90937

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SHORT

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: Amazon paid us back \$95.04 denied the rest

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_