

Chargeback Credit Memo Request Form

Date: 6/17/2020 Chargeback Case #: CB2000652

Credit Memo Amount: \$3,109.94

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 31193405SC 31405996SC 30892388SC 31187248SC 311879 Cust. PO #: _____

Check #: 118899395 119015293 Invoice #: _____

AR Ref #: 90937

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: _____

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Dot.com-Woodland

Note: amazon denied our dispute, but paid back partial \$575.10

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____