

Chargeback Credit Memo Request Form

Date: 4/2/2020 Chargeback Case #: CB2000643

Credit Memo Amount: \$4,510.69

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DSNC-0120D-00074-DSNC-0120C-00036 Cust. PO #: _____

Check #: 90194 Invoice #: _____

AR Ref #: 91629

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: JANUARY 2020 DELINQUENT ORDER CHARGE -
JANUARY 2020 UNIT CANCELLATION CHARGE

Investigator: Ping Gao, Sherry Curry

Responsible Party: Dot.com-Savannah

Note: valid per Ping and Sherry's investigation, they are valid Kohl's DS cancel and late ship charges.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____