

# Chargeback Credit Memo Request Form

Date: 4/21/2020 Chargeback Case #: CB2000637

Credit Memo Amount: \$30.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3649632-COMP 3658173-COMP Cust. PO #: 16331743 16684121 16445486  
3649633-COMP

Check #: 2202375 Invoice #: \_\_\_\_\_

AR Ref #: 12160842 12160854

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE SHIP

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: valid - All PO's shipped after the cancel dates  
PO 16445486 shipped 10/24/2019 after the 10/8/2019 cancel/in DC date  
PO 16684121 shipped 10/28/2019 after the 10/22/2019 cancel/in DC date  
PO 16331743 shipped 10/7/2019 after the 10/1/2019 cancel/ in DC date

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_