

Chargeback Credit Memo Request Form

Date: 3/31/2020 Chargeback Case #: CB2000636

Credit Memo Amount: \$111.00

Customer ID: JPCATDI Customer Name: JC Penney Catalog (POE)

Chargeback Ref #: 725490967-1NEG Cust. PO #: 7223472C

Check #: 2202375 Invoice #: _____

AR Ref #: 12160880

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Jade He,Linda Di

Responsible Party: US Production

Note: CLAIM DENIED BY JCP- The chargeback will remain valid as issued since JCPenney did not receive the PO as ordered. Please see the attached detail showing the substitution/shortage discrepancies. JCPenney will not pay for merchandise we did not receive, nor order.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____