

Chargeback Credit Memo Request Form

Date: 3/30/2020 Chargeback Case #: CB2000634

Credit Memo Amount: \$100.00

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3647947-COMP Cust. PO #: 7335839R

Check #: 2202375 Invoice #: _____

AR Ref #: 12160876

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Labeling

Detailed Description: Content Label Incorrect

Investigator: Jade He,Linda Di

Responsible Party: China Production

Note: valid per Jade/Linda: the SKU number is missing dash "-" between SUB and customer item number

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____