

# Chargeback Credit Memo Request Form

Date: 3/6/2020 Chargeback Case #: CB2000624

Credit Memo Amount: \$150.69

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS194232816-CS207173223 Cust. PO #: see attached

Check #: 2544763 Invoice #: \_\_\_\_\_

AR Ref #: 91405

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Shipment Quality Issue

Detailed Description: MISSING PARTS

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_