

Chargeback Credit Memo Request Form

Date: 2/27/2020 Chargeback Case #: CB2000620

Credit Memo Amount: \$100.97

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS207008702 Cust. PO #: CS207008702

Check #: 2544763 Invoice #: _____

AR Ref #: 91417

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets. CS did not recover item as not cost effective.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____