

# Chargeback Credit Memo Request Form

Date: 2/27/2020 Chargeback Case #: CB2000618

Credit Memo Amount: \$255.69

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS211299966 Cust. PO #: CS211299966

Check #: 2544763 Invoice #: \_\_\_\_\_

AR Ref #: 91419

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Mis-shipment

Detailed Description: Mis Information

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID MIS-SHIP - CS approved credit, item# was correct, but inner content is not correct. CS did not recover the item as not cost effective to recover.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_