

Chargeback Credit Memo Request Form

Date: 2/27/2020 Chargeback Case #: CB2000617

Credit Memo Amount: \$246.92

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS207148086 Cust. PO #: CS207148086

Check #: 2544763 Invoice #: _____

AR Ref #: 91421

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: 3rd-FEDEX

Note: VALID - CS confirmed the cartons was loaded and have trailer#, FedEx may have not scan the carton during transit.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____