

# Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB2000614

Credit Memo Amount: \$108.97

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS199745548-CS206353764 Cust. PO #: see attached

Check #: 2535604 Invoice #: \_\_\_\_\_

AR Ref #: 91198

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: MIS-SHIP

Investigator: Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item. CS approved credit, but item was too costly to retrieve.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_