

# Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB2000609

Credit Memo Amount: \$92.73

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS197614642-CS206054189 Cust. PO #: see attached

Check #: 2535604 Invoice #: \_\_\_\_\_

AR Ref #: 91198

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: missing parts

Investigator: Laura Yee,Ping Gao

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets. CS approved credit, but did not find item cost effective to retrieve.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_