

Chargeback Credit Memo Request Form

Date: 2/27/2020 Chargeback Case #: CB2000607

Credit Memo Amount: \$689.31

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 6634609312 6639983912 6750696712 Cust. PO #: 66346093 66399839 67506967

Check #: 1870488 Invoice #: 31959707 31959714 31961730

AR Ref #: 91488

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: E-COM

Note: valid per Ping/Sherry: VALID - Bloomingdales/Macy's standard full credit for return per sales team agreement.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____