

# Chargeback Credit Memo Request Form

Date: 4/13/2020 Chargeback Case #: CB2000602

Credit Memo Amount: \$1,000.00

Customer ID: GARDENRART Customer Name: GARDEN RIDGE DI (ART)

Chargeback Ref #: AI-64943 AI-64620 Cust. PO #: 1784982 1784130

Check #: ACH022120 Invoice #: \_\_\_\_\_

AR Ref #: 12161096

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ART Division Name: Art(65)

Violation Description: Compliance-Labeling

Detailed Description: shipping label error

Investigator: Jane Li,Linda Zhang

Responsible Party: Overseas Factory

Note: valid per Jane, Import Shipping Label does not match SKU inside carton for PO 1784130, factory will be charged.  
Import Shipping Label missing on one carton for PO 1784982, factory will be charged. These chargeback will be reclaimed with factory.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_