

# Chargeback Credit Memo Request Form

Date: 2/25/2020 Chargeback Case #: CB2000597

Credit Memo Amount: \$3.98

Customer ID: BBB48769 Customer Name: Bed Bath and Beyond(48769)

Chargeback Ref #: 4991574 Cust. PO #: ET8P3PA

Check #: 645193 Invoice #: 4991574

AR Ref #: 12161024

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: ITEM SUBSTIT

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: item Subbed - Please validate the claim for item subbed. We can not prove or disprove that the item was not subbed.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_