

Chargeback Credit Memo Request Form

Date: 4/21/2020 Chargeback Case #: CB2000596

Credit Memo Amount: \$150.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 10355925 Cust. PO #: 12788113

Check #: 87186 Invoice #: _____

AR Ref #: 12160931

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Inaccurate routing (Origin, Cube, Weight, etc.) entered into Transplace.

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid - The PO was routed multiple times due to entering incorrect information to TMS.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____