

# Chargeback Credit Memo Request Form

Date: 3/20/2020 Chargeback Case #: CB2000594

Credit Memo Amount: \$5,495.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 10359636 - 10362059 Cust. PO #: 12690648

Check #: 87186 Invoice #: \_\_\_\_\_

AR Ref #: 12161006

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Labeling

Detailed Description: Unusable GS1-128 barcode.

Investigator: Gu Lina,Susan Zhao

Responsible Party: Overseas Factory

Note: valid label charge, Susan was able to reclaim with factory - claim #CKLP-200072,CKLP-200077

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_