

Chargeback Credit Memo Request Form

Date: 3/12/2020 Chargeback Case #: CB2000592

Credit Memo Amount: \$112.50

Customer ID: MACY02FUR Customer Name: Macy.com (DC for FUR)

Chargeback Ref #: 98240213 98240211 Cust. PO #: 5617093

Check #: 1867858 Invoice #: _____

AR Ref #: 12160793 12160795

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Freight

Detailed Description: DETENTION

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: valid detention, driver was allotted more than 1.50 hour

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____