

Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB2000591

Credit Memo Amount: \$204.57

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DR6006991519_1/DR5860999084_2/DR6006157138_1 Cust. PO #: see attached

Check #: 87186 Invoice #: _____

AR Ref #: 91227

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: RTV

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery, UPS returned to SD2.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____