

Chargeback Credit Memo Request Form

Date: 6/18/2020 Chargeback Case #: CB2000589

Credit Memo Amount: \$325.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 8240214 8240212 Cust. PO #: 8371577

Check #: 1867858 Invoice #: _____

AR Ref #: 12160779 12160781

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: DETENTION

Investigator: _____

Responsible Party: Warehouse-SAV/SV2

Note: Disputed over 4months but did not receive any repayment/response from customer

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____