

Chargeback Credit Memo Request Form

Date: 2/27/2020 Chargeback Case #: CB2000587

Credit Memo Amount: \$859.91

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS199834687-CS208184548 Cust. PO #: see attached

Check #: 2535604 Invoice #: _____

AR Ref #: 91210

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets. Item not cost effective to recover.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____