

# Chargeback Credit Memo Request Form

Date: 2/28/2020 Chargeback Case #: CB2000586

Credit Memo Amount: \$194.85

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS197937841/CS198300866/CS208600298 Cust. PO #: CS197937841/CS198300866/CS208600298

Check #: 2535604 Invoice #: \_\_\_\_\_

AR Ref #: 91210

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets. Item not recover since not cost effective

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_