

# Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB2000584

Credit Memo Amount: \$152.13

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS210465890 Cust. PO #: CS210465890

Check #: 2535604 Invoice #: \_\_\_\_\_

AR Ref #: 91212

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Mis-shipment

Detailed Description: Mis Information

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item. CS approved credit, but item was too costly to retrieve.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_