

Chargeback Credit Memo Request Form

Date: 3/10/2020 Chargeback Case #: CB2000583

Credit Memo Amount: \$502.24

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS194024427-CS209746186 Cust. PO #: see attached

Check #: 2535604 Invoice #: _____

AR Ref #: 91212

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Mis-shipment

Detailed Description: Mis Information
Mis-shipped

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item. CS approved credit, but did not find item cost effective to retrieve

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____