

# Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB2000581

Credit Memo Amount: \$572.02

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS197614642-CS206054189 Cust. PO #: see attached

Check #: 2535604 Invoice #: \_\_\_\_\_

AR Ref #: 91198

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: short

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: 3rd-FEDEX

Note: VALID - Fedex/ No scan. Per CS carrier claim filed

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_