

# Chargeback Credit Memo Request Form

Date: 3/19/2020 Chargeback Case #: CB2000574

Credit Memo Amount: \$59.65

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 31241542SC- Cust. PO #: 3XPIZLAN

Check #: 118678878 Invoice #: \_\_\_\_\_

AR Ref #: 90682

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: \_\_\_\_\_

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Reclaim to Customer

Note: less than \$100 to dispute. Cust paid back \$45.40

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_