

Chargeback Credit Memo Request Form

Date: 2/28/2020 Chargeback Case #: CB2000570

Credit Memo Amount: \$323.54

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 1491516312 2443148312 Cust. PO #: 14915163 24431483

Check #: 1867858 Invoice #: 31424019 31713630

AR Ref #: 91101

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: E-COM

Note: VALID - Bloomingdales/Macy's standard full credit for return per sales team agreement.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____