

# Chargeback Credit Memo Request Form

Date: 2/21/2020 Chargeback Case #: CB2000568

Credit Memo Amount: \$37.50

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 4953560 Cust. PO #: 6640555

Check #: 1867858 Invoice #: 4953560

AR Ref #: 12160791

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_