

Chargeback Credit Memo Request Form

Date: 6/16/2020 Chargeback Case #: CB2000567

Credit Memo Amount: \$260.00

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 30730010 Cust. PO #: 6924949

Check #: 1867858 Invoice #: 30730010

AR Ref #: 12160789

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Routing/Carrier

Detailed Description: Mdse shipped to wrong facility

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Over 5 months old Macy's did not pay us back on this routing charge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____