

# Chargeback Credit Memo Request Form

Date: 2/20/2020 Chargeback Case #: CB2000560

Credit Memo Amount: \$17.86

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4991086-1QVAR Cust. PO #: 17588316

Check #: 2202328 Invoice #: \_\_\_\_\_

AR Ref #: 12160547

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: BELOW \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_