

Chargeback Credit Memo Request Form

Date: 5/20/2020 Chargeback Case #: CB2000559

Credit Memo Amount: \$643.58

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4930339-1QVAR 4934438-1QVAR
4944972-1QVAR 4954145- Cust. PO #: 16445570 16828357 16957516 17081859
17196295 17196

Check #: 2202328 Invoice #: _____

AR Ref #: 12160549

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: JCP PARTIALLY PAID THEN DENIED THE REST

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____