

# Chargeback Credit Memo Request Form

Date: 3/11/2020 Chargeback Case #: CB2000558

Credit Memo Amount: \$73.73

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DR5994148110\_1-DR5856864243\_2 Cust. PO #: see attached

Check #: 84326 Invoice #: \_\_\_\_\_

AR Ref #: 90790

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: RTV

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_