

# Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB2000553

Credit Memo Amount: \$470.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 269685743 269685743 269685743 Cust. PO #: see attached  
269759357 270055085

Check #: 105806 Invoice #: \_\_\_\_\_

AR Ref #: 90502

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE SHIP

Investigator: April Huang,Laura Yee,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Warehouse shipped late

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_