

Chargeback Credit Memo Request Form

Date: 3/6/2020 Chargeback Case #: CB2000552

Credit Memo Amount: \$705.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3630940-COMP Cust. PO #: 17725399

Check #: 2202328 Invoice #: _____

AR Ref #: 12160529

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Labeling

Detailed Description: Barcode Label Compliance

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: VALID per Maronda Pierce- GS1-128 shipping labels could not be read due to abrasions. It is possible smudging could have come from labels rubbing against other cartons during transporting to the DC.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____