

Chargeback Credit Memo Request Form

Date: 2/19/2020 Chargeback Case #: CB2000551

Credit Memo Amount: \$40.00

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 3632522-COMP 3641178-COMP
3641178-COMP Cust. PO #: 16003901 16331603 15901228 16445663

Check #: 2202328 Invoice #: _____

AR Ref #: 12160539 12160537

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Missing TMS Load ID/Routing Authorization

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____