

# Chargeback Credit Memo Request Form

Date: 2/19/2020 Chargeback Case #: CB2000541

Credit Memo Amount: \$30.61

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3630701-COMP Cust. PO #: 6723779C 7006075C 7011646C

Check #: 2202328 Invoice #: \_\_\_\_\_

AR Ref #: 12160501

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Missing TMS Load ID/Routing Authorization

Investigator: Sandy Yang,Wendy Yang

Responsible Party: \_\_\_\_\_

Note: less than \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_