

Chargeback Credit Memo Request Form

Date: 5/15/2020 Chargeback Case #: CB2000539

Credit Memo Amount: \$100.00

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3639292-COMP Cust. PO #: 7244221R

Check #: 2202328 Invoice #: _____

AR Ref #: 12160505

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Mis-shipment

Detailed Description: Contents Do Not Match ASN

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: Over 60 days to dispute, JCP will not accept our dispute/inquiry. Request CM to close.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____