

# Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB2000538

Credit Memo Amount: \$216.10

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3639293-COMP Cust. PO #: 7244221R 7282213R

Check #: 2202328 Invoice #: \_\_\_\_\_

AR Ref #: 12160507

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Labeling

Detailed Description: Content Label Incorrect

Investigator: Jade He,Linda Di,Susan Zhao

Responsible Party: China Production

Note: dispute denied and per Linda Di, on the label where the SKU number is missing dash"-“ between SUB and customer item number and therefore this is a valid chargeback

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_