

# Chargeback Credit Memo Request Form

Date: 5/15/2020 Chargeback Case #: CB2000537

Credit Memo Amount: \$126.36

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4977064-1QVAR 4988217-1QVAR  
4981674-1QVAR Cust. PO #: 6225155K 7241953C 7292493R

Check #: 2202328 Invoice #: \_\_\_\_\_

AR Ref #: 12160513

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: JCP partially paid \$158.46 then denied the rest.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_