

Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB2000536

Credit Memo Amount: \$467.52

Customer ID: HGARTPOE Customer Name: Homegoods POE ART

Chargeback Ref #: CB0000794052 CB0000794053 Cust. PO #: 70-743359DEPT#48

Check #: 1969920 Invoice #: 4971077

AR Ref #: 12160769

Chargeback Reason: Damaged merchandise

Division Code: ART Division Name: Art(65)

Violation Description: Shipment Quality Issue

Detailed Description: DAMAGE

Investigator: Jane Li,Linda Huang

Responsible Party: Overseas Factory

Note: VALID DAMAGE- Will reclaim with factory claim#CHM-AF-200040

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____