

# Chargeback Credit Memo Request Form

Date: 2/20/2020 Chargeback Case #: CB2000533

Credit Memo Amount: \$10.86

Customer ID: BBB Customer Name: Bed Bath & Beyond

Chargeback Ref #: 4986886 Cust. PO #: ET3U7NN

Check #: 644646 Invoice #: 4986886

AR Ref #: 12160751

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: ITEM SUBSTIT

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Item Subbed - Please validate the claim for item subbed. We can not prove or disprove that the item was not subbed.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_