

Chargeback Credit Memo Request Form

Date: 10/6/2020 Chargeback Case #: CB2000531

Credit Memo Amount: \$148.19

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: R443767339SHTG/R639684408SHTG Cust. PO #: 12417926/12528808

Check #: 84326 Invoice #: _____

AR Ref #: 12160642

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Gu Lina,Susan Zhao

Responsible Party: China Production

Note: Kohl's pay us back \$895.36 denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____