

# Chargeback Credit Memo Request Form

Date: 2/20/2020 Chargeback Case #: CB2000528

Credit Memo Amount: \$226.92

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS207577408/CS207912474 Cust. PO #: CS207577408/CS207912474

Check #: 2525073 Invoice #: \_\_\_\_\_

AR Ref #: 90870

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: E-COM

Note: ALID - per the current sales agreement with Wayfair on missing components or parts from sets.Not cost effective to retrieve

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_