

Chargeback Credit Memo Request Form

Date: 2/27/2020 Chargeback Case #: CB2000519

Credit Memo Amount: \$421.39

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS190756479-CS209329314 Cust. PO #: see attached

Check #: 2525073 Invoice #: _____

AR Ref #: 90872

Chargeback Reason: Returns to Customer-40050-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: Mis Information
Mis-shipped

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____