

Chargeback Credit Memo Request Form

Date: 2/19/2020 Chargeback Case #: CB2000518

Credit Memo Amount: \$49.69

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS204801388 Cust. PO #: CS204801388

Check #: 2525073 Invoice #: _____

AR Ref #: 90858

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Woodland

Note: VALID - Mis-ship, customer received wrong item. CS approved credit, but did not find it cost effective to retrieve.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____