

Chargeback Credit Memo Request Form

Date: 2/18/2020 Chargeback Case #: CB2000506

Credit Memo Amount: \$87.07

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS178501996 Cust. PO #: CS178501996

Check #: 2520214 Invoice #: _____

AR Ref #: 12160560

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Shipment Quality Issue

Detailed Description: MISSING PARTS

Investigator: Yinghua Gu

Responsible Party: Not a chargeback

Note: VALID - Wayfair will not reverse/warrant any missing parts dispute. Per Roger, we will accept missing parts credits since % vs sales are low.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____