

Chargeback Credit Memo Request Form

Date: 12/14/2020 Chargeback Case #: CB2000498

Credit Memo Amount: \$2,451.60

Customer ID: MACYAPL03 Customer Name: Macy's MMG APPAREL

Chargeback Ref #: 3178191023 Cust. PO #: 9431781

Check #: 1865495 Invoice #: _____

AR Ref #: 12160657

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: APL Division Name: Apparel(20)

Violation Description: Short Shipment

Detailed Description: CHARGEBACK 216 PCS OF MDSE SHORTAGE = PO # 9431781

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Macy's, they said only 2142 units were received, creating a 216 pcs shortage. After further checking they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____