

Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB2000495

Credit Memo Amount: \$927.15

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 4008644112 4814121412 5434764512 Cust. PO #: 40086441 48141214 54347645

Check #: 1865495 Invoice #: 31648793 31705370 31795218

AR Ref #: 90701

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____