

Chargeback Credit Memo Request Form

Date: 8/12/2020 Chargeback Case #: CB2000494

Credit Memo Amount: \$100.00

Customer ID: MACY04 Customer Name: Macy's CFC

Chargeback Ref #: 30466291 Cust. PO #: 9679618

Check #: 1865495 Invoice #: 30466291

AR Ref #: 12160470

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-ASN

Detailed Description: 89 NO ASN AT TIME OF PROCESSING

Investigator: Wee Ong

Responsible Party: Warehouse-WOD

Note: dispute denied - It is possible that duplicated label printed and that is one chance how we get no ASN at time of processing when EDI has confirmed ASN was sent, request CM to close.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____