

# Chargeback Credit Memo Request Form

Date: 6/11/2020 Chargeback Case #: CB2000492

Credit Memo Amount: \$100.00

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 30539320 Cust. PO #: 6650620

Check #: 1865495 Invoice #: 30539320

AR Ref #: 12160464

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Labeling

Detailed Description: label

Investigator: Wee Ong

Responsible Party: Warehouse-SV3

Note: Macy's denied our dispute - It is possible that duplicated label printed and that is one chance how we get no ASN at time of processing when EDI has confirmed ASN was sent

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_